

New Patient Information

For All Clinic Appointments:

Cancellation Policy- Treatments are by appointment, although walk-ins are occasionally accepted. Should the clinic need to close due to inclement weather or other circumstances, Metta Oriental Medicine will post the closing or schedule change on its main telephone voice message. If you find that you need to cancel an appointment, it is important that we receive 24-hour notice. This enables us to fill the time slot. **We reserve the right to charge a \$ 60.00 fee for an appointment canceled with less than 24-hour notice or \$ 120.00 for a “no-show” appointment.**

Payment for Clinic Services Rendered – Payment is due at the time of service and may be paid in cash, by check or credit card. In order to keep clinic prices affordable, we do not file insurance claims of any kind and are not a Medicare/Medicaid provider. Upon request, we will provide you with a printed receipt containing the necessary information enabling you to file your claim.

Herbal Refills – Please call no less than 24 hours before you wish to pick up herbal refills to allow time to process the request. Herbal formulas refills (powder and bulk) are priced per gram and are available at Metta Oriental Medicine. Herbal refills are allowed as designated by your practitioner.

Thank you for allowing us to provide you with quality health care.

Patient's Signature

Date